

# US Chrome Terms and Conditions

Revised 4/16/2018

By accepting this purchase order, the following terms and conditions apply:

Contact the Purchasing Agent listed on the purchase order with any questions related to the requirements of this order.

- 1) Approved vendors shall flow down any applicable specification or other requirements to their sub-tier approved vendors to maintain consistency with the original US Chrome purchase order.
- 2) Approved vendors shall maintain documentation of provided products / services per their internal operating procedure with record retention of 10 years minimum for aircraft and 40 years minimum for flight safety aircraft.
- 3) Approved vendors shall maintain records of qualification and competence of employees performing required products / services.
- 4) Approved vendors shall communicate with US Chrome via email or other permanent means with any issue pertaining to the required products and services.
- 5) Approved vendors on-time delivery and quality performance is monitored by US Chrome.
- 6) Approved vendors shall apply test, inspection and verification means for any provided product / service.
- 7) Approved vendors shall use statistical techniques when specified on the purchase order as a means to accept / certify a product / service.
- 8) Approved vendors are encouraged to maintain a recognized quality system. At a minimum, the quality system must be documented and ensure that the order requirements are controlled and show evidence of product and service conformity.
- 9) Use customer designated or approved external providers for sub-tier processes, when applicable.
- 10) Notify US Chrome in the event of a nonconforming product or service to secure our disposition,
- 11) Counterfeit parts or materials are not allowed,
- 12) Notify US Chrome in the event of changes to location, processes, products or services (including that of external providers) to obtain our consent and approval,
- 13) Provide test specimens for inspection, verification investigation or auditing as applicable and needed.
- 14) US Chrome reserves the right of entry to any approved vendor or their approved sub-tier to verify facilities and documentation at any level to ensure that products and services conform to all requirements of the original US Chrome purchase order.